



# CHEST FREEZER

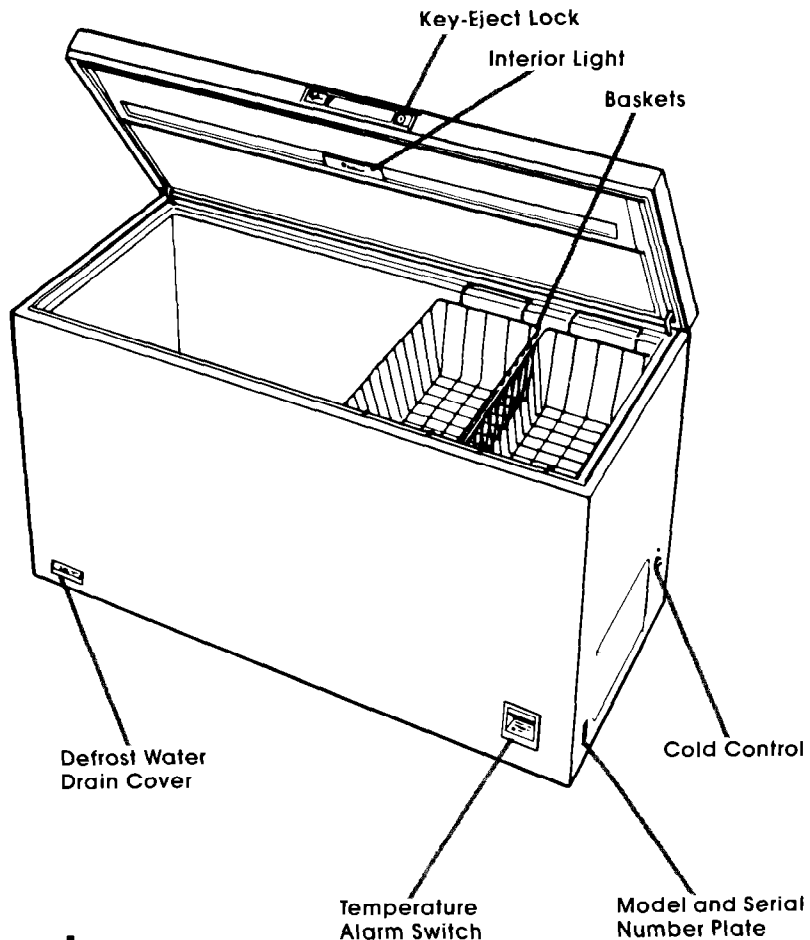
Model EH18VSXL  
Model EH15VSXL

# Use and Care Guide

## Safety First

Child entrapment, and suffocation, are not things of the past. Junked or abandoned freezers are still dangerous...even if they will "just sit in the garage a few days."

If you are getting rid of your old freezer, do it safely. Please read the enclosed safety booklet from the Association of Home Appliance Manufacturers. Help prevent accidents.



## Copy Your Model Number and Serial Number Here

When you need service, or call with a question, have this information ready:

1. **Complete** Model and Serial Numbers (from the plate on the lower right side of the cabinet).
2. Purchase date from sales slip.

Copy this information in these spaces. Keep this book, your warranty and sales slip together in a handy place.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

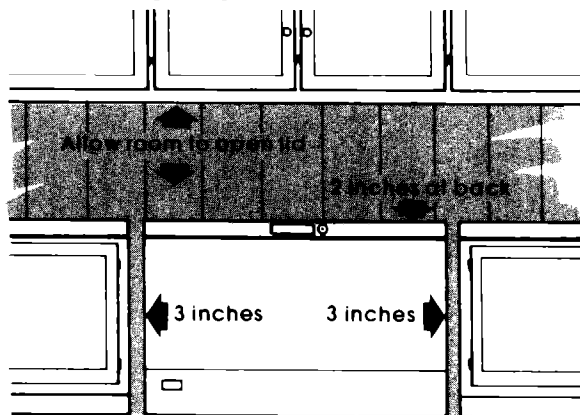
Service Company and Telephone Number \_\_\_\_\_

# Before you plug it in

Before using your freezer, you are personally responsible for making sure that it...

- is installed and leveled on a floor that will hold the weight, and in an area suitable for its size and use.
- is connected only to the right kind of outlet, with the right electric supply and grounding (see below).
- is used only for jobs expected of home freezers.
- is not near an oven, radiator or other heat source.
- is properly maintained.
- is in a dry sheltered area.
- is used in an area where the room temperature will not exceed 110°F (43.3°C).
- is not run where there are explosive fumes.
- is not used by children or others who may not understand how it should be used.
- is not loaded with food before it has time to get properly cold.

## Install Properly...



1. Check the strength of the floor. It should hold weight of fully loaded freezer.
2. Allow at least 3 inches (7.5 cm) air space on all sides of freezer and 2 inches (5 cm) at back. Leave room at top for lid to open all the way.
3. It should not be necessary to remove the lid during installation. If, for any reason, the hinges need adjustment, see your authorized WHIRLPOOL dealer.
4. Do not cover the freezer with items such as blankets, sheets, tablecloths, etc.

## Remove Sales Label...

Remove the Consumer Buy Guide label before using the freezer. Remove any left over glue with rubbing alcohol.

**Note:** DO NOT REMOVE the Care and Service label on the inside lid. This permanent label provides immediate information should it be needed. Do not remove Tech Sheet permanently attached to back of cabinet.

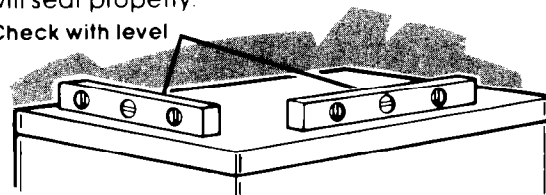
## Clean It...

Clean your freezer before using it. See cleaning instructions on page 5.

## Level Chest Freezer...

from end to end and front to back so that the lid will seal properly.

Check with level



## Install the Battery...

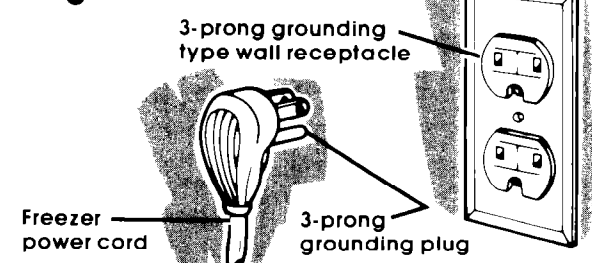
You will find the freezer key and a 9-volt alkaline battery packed inside the freezer. Install the battery by following instructions on page 4.

The Temperature Alarm will sound a continuous tone if the Temperature Alarm Switch is in the **ON** or **TEST** position. Move the switch to OFF until the freezer is cold. Then move it to **ON**.

## Install the Defrost Drain Cover...

Packed inside the freezer is the Defrost Drain Cover and a hose adapter. Keep the hose adapter in a handy place to use when defrosting the freezer. Install the Defrost Drain Cover over the opening in the lower left, front corner of your freezer.

## Plug It In...

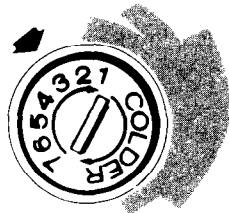


Recommended Grounding Method

A 120 Volt, 60 Hz., AC only, 15 ampere fused electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided. **The receptacle should not be controlled by a wall switch or pull chain.**

Attach retaining clip over power cord plug from the literature package inside your freezer. **Do not use an extension cord.**

## Using your freezer



### Setting the Cold Control...

1. Insert a coin in the slot of the Cold Control to turn it.
2. Turn control to Number 3. This setting will maintain zero zone temperatures under normal operating conditions.

### Adjusting Cold Control...

- Turn control to higher number for colder temperatures.
- Turn to lower number for less cold temperatures.

### Cooling Freezer First...

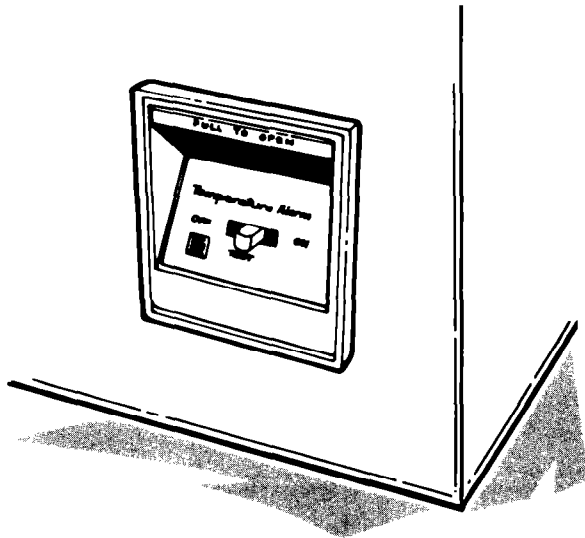
- Allow freezer to cool 6 to 8 hours before filling with **frozen food**.
- Let it cool overnight before adding large amount of **unfrozen food**.

**Note:** When freezer is first started the compressor will run constantly until the cabinet is cooled. It may take up to 6 to 8 hours or longer, depending on room temperature and the number of times the freezer lid is opened.

After the cabinet is cooled the compressor will turn on and off as needed to keep freezer at proper temperature.

The outside of your freezer may feel warm. This is normal. The freezer's design and main function is to remove heat from packages and air space inside the freezer. This heat is transferred to the room air so the walls of the freezer may be warm.

### Temperature Alarm...



The Temperature Alarm (located on the lower right front of the freezer) works together with an electronic Temperature Sensor (located inside the freezer – sensing freezer temperature) to alert the user to an abnormal condition which has caused freezer temperature to rise to a level which may be unsafe for frozen food storage. It is designed to sound a continuous tone if the freezer becomes warm.

Freezer temperature may become too warm if...

- The lid is not tightly closed.
- The lid has been opened too many times, or has been left open too long.
- The Cold Control is not set correctly.
- A large food load has been added.
- The freezer is disconnected.
- There has been a power failure, or a circuit-breaker is tripped or a fuse blown.

When the Temperature Alarm Switch is **ON**, the Temperature Sensor in the freezer senses freezer temperature. If the temperature becomes too warm, the Temperature Alarm is designed to sound a continuous tone.



You will hear a **different sound** if the battery is about to wear out. The alarm is designed to beep (chirp) every 30 to 60 seconds to indicate a failing battery.

If the Temperature Alarm sounds a continuous tone and the Temperature Alarm switch is **ON**, move the switch to **OFF**.

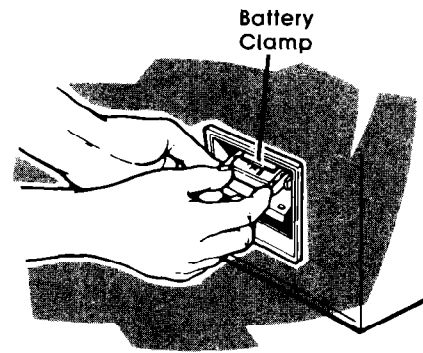
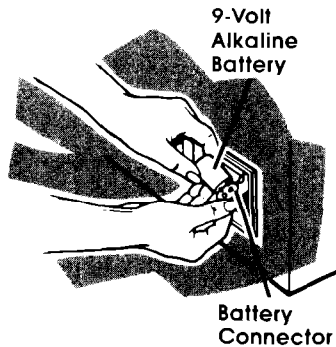
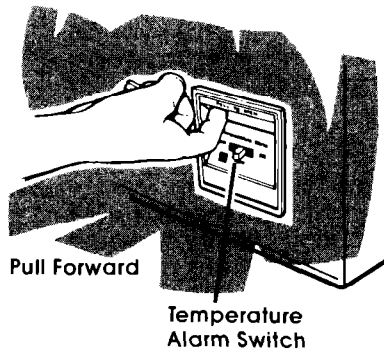


Make sure you know **why** the freezer became too warm. If the problem is serious (power failure) and service or assistance is needed, see page 8. If the problem is simple (lid open, freezer unplugged) correct it. Move the switch back to **ON** when the freezer is cold again.

Check the battery often by moving the Temperature Alarm Switch to the **Test** position. The alarm should sound a continuous tone, regardless of freezer temperature. If the alarm doesn't sound a tone with the switch in the **TEST** position, replace the battery immediately.



## Installing or Replacing the Battery...



### Installing:

1. Move the Temperature Alarm Switch to **OFF**.
2. Pull top of Temperature Alarm small door toward you.
3. Attach 9-volt alkaline battery to connector.
4. Fit battery under clamp.
5. Push Temperature Alarm small door back into place.
6. Move the Temperature Alarm Switch to the **TEST** position. The alarm should sound.
7. Move the switch to OFF until the freezer is cold. Then move the switch to ON.

### Replacing:

1. Pull top of Temperature Alarm small door toward you.
2. Carefully pull the battery forward out of the clamp.
3. Unplug the battery.
4. Install a new **9-volt alkaline battery**.
5. Replace the battery in the clamp.
6. Push Temperature Alarm small door back into place.
7. Test the battery.
8. Move the Temperature Alarm Switch to **ON**.

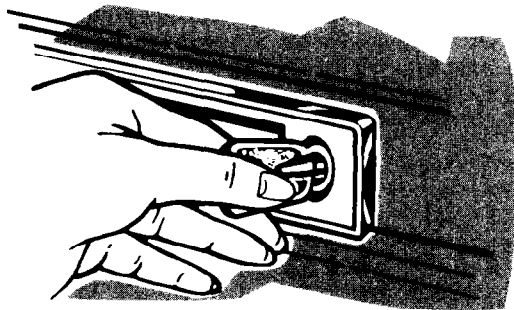
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## The battery...

- A new alkaline battery should last about one year. Test the battery often.
- If the freezer temperature should become too warm, a new battery should sound the alarm for about 48 hours.
- The "low battery" beep (chirp) should last about 7 days. Replace the failing battery immediately. The beep (every 30 to 60 seconds) cannot be turned off.
- If you have been away from home for more than a day, always check your freezer and **TEST** the battery.

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## Key Eject Lock...



The key eject lock can help reduce the hazard of child entrapment.

To lock or unlock the freezer you must hold the key in the lock while turning. The lock is spring loaded so the key cannot be left in the lock.

If the key is lost, contact your WHIRLPOOL dealer for a replacement.

## Replacing Interior Light...

1. Unplug freezer.
2. Replace bulb with a 15-watt appliance bulb.
3. Plug in freezer.

## Sliding Baskets...

can be moved from side to side when loading or unloading food below it. The basket also can be lifted out of the freezer completely.



# Cleaning your freezer

The freezer should be cleaned when frost has built up to about 1/4 inch (6 mm) thickness. Complete defrosting and cleaning should be done at least once a year. In high humidity areas, a freezer may need more frequent defrosting.

## To clean:

1. Unplug it.
2. Take out all frozen food and sliding baskets.

**Note:** Wrap frozen foods and packages in several layers of newspaper and cover with a blanket. Food will stay frozen several hours.

3. Remove drain cover by pulling out.

4. Insert hose adapter provided into drain outlet.
5. Remove rubber stopper from inside bottom of freezer.
6. Place a pan under the drain, or attach a hose to the threaded end of the adapter and direct water into a separate drain.
7. Clean freezer according to the following directions.

## After defrosting:

1. Remove hose adapter.
2. Replace drain cover and rubber stopper.
3. Plug in freezer.
4. See directions for "Setting the Cold Control," page 3.

Part	What to use	How to clean
Removable sliding basket	Sponge, cloth or paper towel; mild detergent, warm water.	<ul style="list-style-type: none"> <li>• Wash with warm water and a mild detergent.</li> <li>• Rinse and dry.</li> </ul>
Outside	Sponge, cloth or paper towel; mild detergent, warm water.	<ul style="list-style-type: none"> <li>• Wash with warm water and a mild detergent.</li> <li>• Rinse and dry.</li> <li>• <b>Do not use abrasive or harsh cleansers.</b></li> </ul> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;">                     Waxing is recommended in high humidity areas. Use a good auto paste wax or an appliance wax on painted metal surfaces.                 </div>
Inside walls	Plastic scraper, pans of hot water, electric fan, sponge or towel, baking soda, warm water.	<ul style="list-style-type: none"> <li>• Use plastic scraper to remove frost.</li> <li>• Place pans of hot water in freezer with lid open to speed melting. Directing air from an electric fan into the freezer will also help.</li> <li>• Wipe water from walls with towel or sponge.</li> <li>• Wash with solution of 2 tablespoons (26 g) baking soda to 1 quart (.95 L) warm water.</li> <li>• Rinse and dry.</li> </ul> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <b>DO NOT USE an ice pick, knife or other sharp-pointed tool or any type of electric defroster to defrost freezer. They can cause damage to the liner and interior parts.</b> </div>
Lid gasket and trim strip	Sponge, soft cloth or paper towel; mild detergent, warm water.	<ul style="list-style-type: none"> <li>• Wash with mild detergent and warm water.</li> <li>• Rinse and dry.</li> </ul> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <b>DO NOT USE cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum on plastic parts.</b> </div>

## Freezing food in your freezer



When freezer has cooled to a safe storage temperature, it may be loaded with **frozen food**.

When you plan to freeze **unfrozen food**, see the following chart for the amount to freeze at **one time**.

**POUNDS OF FOOD  
TO FREEZE AT ONE TIME\***

Size of Freezer	Meat or Fish	Vegetables or Fruit
15 cu. ft. (433 L)	30 (13.5 kg)	45 (20.3 kg)
18 cu. ft. (519 L)	36 (16.2 kg)	54 (24.3 kg)

\*These amounts are based on USDA recommendations. If too many packages of unfrozen food are packed at one time into the freezer, the rate of freezing is too slow. Poor quality products result.

### Packaging and Sealing Food...

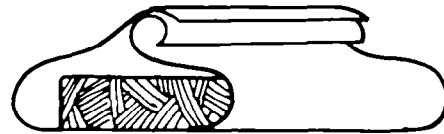
Airtight packaging is important in freezing foods. Containers and wrappings should be moisture and vapor-proof and packages should be sealed carefully to keep moisture in and air out.

Freezer burn can result if food is not properly wrapped. When this happens food dehydrates and is of poor quality.

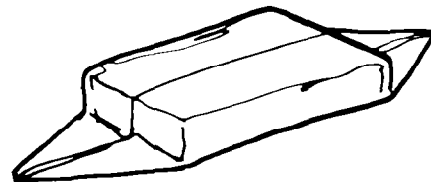
### To wrap foods:



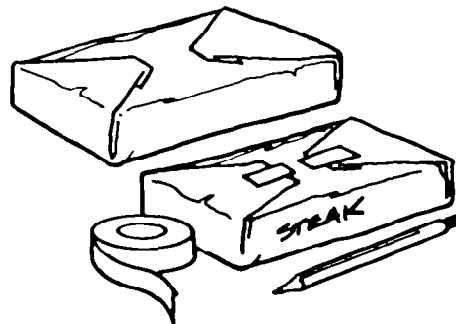
1. Cut sheet of wrapping material about one-third longer than distance around food to be wrapped. Place wrapping sheet on flat surface with food in center of sheet.



2. Bring front and back of wrapping together and fold in toward food, making at least two one inch (2.5 cm) folds until food fits tightly against wrapping.



3. Crease ends close to food to eliminate air pockets.



4. Press all air from package. Fold each end over twice. Make sure fold is tight and fasten against end of package with freezer tape.

**Note:** When packaging meats that have not been boned, pad sharp edges with extra wrap or use stockinette to protect against tearing or puncturing.

Use heavy-duty aluminum freezer foil, kraft paper with cellophane bonded to it, special freezer bags, jars, cartons and freezer sealing tape for packaging your food items. You'll find them at the supermarket or freezer dealer.

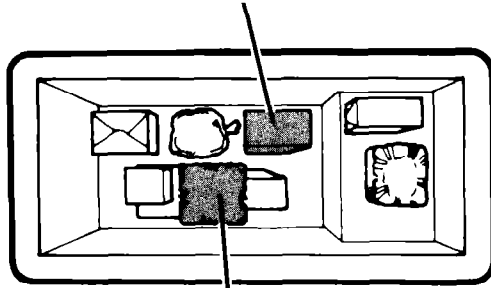
See booklet, "How to Preserve Foods the Modern Way with Your WHIRLPOOL Freezer," for complete information and tips on home freezing.

### Loading...

1. Before freezing large quantities of food, turn Cold Control to highest position and let freezer operate for several hours.
2. To speed freezing, place unfrozen packages near a side wall. Leave space between packages.
3. Add more unfrozen food after first load is frozen (approximately 18 to 24 hours). Stack frozen packages in center of freezer.
4. After all food is frozen, return Cold Control to the usual setting.

After food is frozen, stack packages anywhere in the freezer. Packages should not extend above the cabinet edge or they may keep the lid from closing and sealing properly.

Foods to be frozen near side wall



Packages already frozen

### Energy Saving Tips...

- Check lid gasket and level cabinet to assure a good lid seal. Keeping freezer locked insures lid closure.
- Keep lid openings to a minimum. Remove several items at one time. Keep contents organized to eliminate searching.
- Fill to capacity. Follow recommended procedures for freezing foods.
- Do not let frost build up to more than ¼ inch (6 mm) thick.
- Set Cold Control to provide temperatures around 0°F (-22°C). There is no need to store foods below 0°F.

## Vacation and moving care



### Vacations...

Arrange for someone to make regular checks of your freezer to make sure it is operating and electricity has not been interrupted.

### Shutting off and moving...

If freezer is shut off for more than 24 hours:

1. Remove and store all food.
2. Unplug freezer.
3. Remove the battery from the Temperature Alarm (located on the lower right front of the freezer).
4. Clean and defrost. See "Cleaning your freezer," page 5.
5. Block lid open for air circulation. Turn lock to locked position with lid open. Place blocks between lid and cabinet and tape in place with self-adhesive filament tape.

#### If you move the freezer:

- Remove sliding baskets.
- Do not place objects inside or on top of cabinet.
- Level properly to insure good lid seal.

**CAUTION: To help prevent accidents, do not allow children near the freezer when the lid is blocked open.**

To restart freezer, see "Using your freezer," page 3.

# If you need service or assistance, we suggest you follow these four steps:

## 1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

### If electricity goes off

Learn how long power will be off by calling the power company.

1. If service is to be interrupted 24 hours or less, keep freezer closed. Most food will stay frozen.
2. If service is to be interrupted longer than 24 hours, do this:
  - (a) Remove all frozen food and store in a frozen food locker. Or...
  - (b) Place dry ice on top of food, using as large pieces as possible. Protect your hands with gloves when using dry ice.
  - (c) If neither food locker storage nor dry ice is available, use or can perishable food at once.
3. The length of time food will stay frozen depends on several factors. For instance: a full freezer will remain cold longer than a freezer only partially filled. And a freezer full of meat will stay cold longer than a freezer filled with baked goods. Also, if the food still contains ice crystals, it may be safely refrozen, although the quality and flavor may be affected. Use this food as soon as convenient. If the condition of the food is poor or is any way questionable, it is wise to dispose of it.

### If freezer stops running

1. Check to see if power cord is plugged into the outlet.
2. Check fuse box or circuit breaker.
3. Check electric company for a power failure.

### If motor seems to run too long

1. If large amounts of unfrozen food have been put into the freezer, motor will run longer.
2. On hot summer days or if room is hot, motor will run longer to provide correct amount of cooling.

### If freezer feels warm

During normal operating conditions the freezer transfers heat removed from food packages and air space to the outside room air. The freezer cabinet may feel warm.

### If frost builds up on the trim strip around top of cabinet

1. Check the fit of the lid to make sure it is sealing. With the lid closed, press down firmly on the edges or at the center of the lid. This pressure will cause the flexible lid to fit flat against the cabinet and seal.

2. Do not open or close the lid by grasping a corner. Use the handle.

## 2. If you need assistance\* ...

Call Whirlpool COOL-LINE® service assistance telephone number. Dial free from:

Continental U.S. .... (800) 253-1301  
 Michigan ..... (800) 632-2243  
 Alaska & Hawaii ..... (800) 253-1121

and talk with one of our trained Consultants. The Consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

## 3. If you need service\* ...

Whirlpool has a nationwide network of franchised TECH-CARE® Service Companies. TECH-CARE service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate



TECH-CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES - HOUSEHOLD - MAJOR - SERVICE & REPAIR      ELECTRICAL APPLIANCES - MAJOR - REPAIRING & PARTS

OR

WHIRLPOOL APPLIANCES FRANCHISED TECH-CARE SERVICE      WHIRLPOOL APPLIANCES FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES      SERVICE COMPANIES  
 XYZ SERVICE CO      XYZ SERVICE CO  
 123 Maple ..... 999-9999      123 Maple ..... 999-9999

OR

WASHING MACHINES, DRYERS & IRONERS - SERVICING

WHIRLPOOL APPLIANCES FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES  
 XYZ SERVICE CO  
 123 Maple ..... 999-9999

## 4. If you have a problem\* ...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Guy Turner, Vice President  
 Whirlpool Corporation  
 Administrative Center  
 2000 US-33 North  
 Benton Harbor, MI 49022

\*If you must call or write, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.



Benton Harbor, Michigan. Automatic Washers, Clothes Dryers, Freezers, Refrigerator-Freezers, Ice Makers, Dishwashers, Built-in Ovens and Surface Units, Ranges, Microwave Ovens, Compactors, Room Air Conditioners, Dehumidifiers, Central Heating and Air Conditioning Systems.